Attorney Docket No: 39320-0002



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Cousineau et al.

Group Art Unit: TBA

Serial No.:

10/541,620

Examiner: TBA

Filed:

07/07/2005

For:

DISTRIBUTED SYSTEM ENABLING INTEGRATION AND AUTOMATION

OF MARKETING, SALES AND SERVICE

Mail Stop PCT Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

CERTIFICATE OF MAILING TRANSMISSION

Sir:

I hereby certify that, on the date shown below, the documents listed below are being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450.

- 1. Information Disclosure Statement Transmittal;
- 2. Form SB/08;
- 3. Three (3) Prior Art References;
- 4. Return receipt postcard.

David Wahl

Name of Person Mailing

Signature of Person Mailing Paper

November 17, 2005

Date of Deposit

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):

Cousineau et al.

Group Art Unit: 2611

Serial No.:

10/541,620

Examiner: TBA

Filed:

07/07/2005

For:

DISTRIBUTED SYSTEM ENABLING INTEGRATION AND AUTOMATION OF MARKETING, SALES AND SERVICE

INFORMATION DISCLOSURE STATEMENT TRANSMITTAL

Mail Stop PCT Commissioner for Patents P.O. Box 1450 Alexandria, Va 23313-1450

Sir:

In accordance with 37 C.F.R. §§ 1.97 and 1.98, Applicants submit herewith an Information Disclosure Statement ("IDS") disclosing three (3) references for consideration in the above-identified patent application. Copies of the listed references are enclosed. It is respectfully requested that they be made of record in the file history of the application.

Identification of the references in the IDS is not to be construed as an admission by applicants or attorneys for applicants that such references are available as "prior art" or are prior art against the subject application.

No fees are believed to be due. However, if a fee is found to be due, the Commissioner is hereby authorized to charge the filing of this IDS, and any other fees for the filing of this IDS, as well as credit any overpayments, to Deposit Account No. 50-0988.

Respectfully submitted, KAYE SCHOLER LLP

Dated: November 17, 2005

Brandon N. Sklar

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By:

Registration No. 31,667

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U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Substitute for form 1449/PTO		Complete if Known		
			Application Number	10/541,620
INFORMATION DISCLOSURE		Filing Date	07/07/2005	
STATEMENT BY APPLICANT			First Named Inventor	Cousineau, John Glen
			Art Unit	TBA
(Use as many sheets as necessary)		Examiner Name	TBA	
neet 1	of	1	Attorney Docket Number	39320-0002

				DOCUMENTS	
Examiner Initials*	Cite No. ¹	Document Number Number-Kind Code ^{2 (# known)}	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
_	1	^{US-} 6,567,786 B1	05-20-2003	Bibelnieks et al.	
	2	^{US-} 5,740,549	04-14-1998	Reilly et al.	
	3	US- 5,717,923	02-10-1998	Dedrick, Rick	
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FOREIGN PATENT DOCUMENTS						
	Cite No.1	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages	
		Country Code ³ Number ⁴ Kind Code ⁵ (if known)	MM-DD-YYYY		Or Relevant Figures Appear	T
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Examiner	Date	
Signature	Consi	dered
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. ¹Applicant's unique citation designation number (optional). ²See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. ⁶Applicant is to place a check mark here if English language Translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.